

Terms of Service

Payment Agreement

The price for the project will vary and be determined by a mutual agreement between Polk Marketing, LLC. and the client. However, the required deposit is non-refundable and must be paid in full, in order for the project to begin. Upon completion of the project, the full amount owed must be paid within 3 days to Polk Marketing, LLC. by one of the following payment methods: debit/credit card, Quickbooks invoice, Cash App, Venmo, or PayPal. Polk Marketing, LLC. will not transfer the project to the clients control until the final payment is completed.

Client Information Request

The client will be responsible for supplying all the images, testimonials, product descriptions, prices, services, contact information, and any other image or text requested by Polk Marketing, LLC.

Project Changes & Additions

Once the project is completed, the client will have 7 days to have a Polk Marketing, LLC. representative make any changes to the project. The project's completion will be determined by a Polk Marketing, LLC. representative. Any changes that are requested after the 7 days will be an additional fee determined by a Polk Marketing, LLC. representative. Polk Marketing, LLC. has the right to refuse any additional services 7 days after the project has been completed. If the client makes or attempts to make any changes to the project and causes any issue to occur, then Polk Marketing, LLC. will not be held liable.

Project Abandonment / Failure to Communicate

If the project has begun and we cannot get in contact with the client via phone call, text or email 14 days after trying to contact the client via phone call, text, or email in regards to anything we may need to communicate to them about, then the client will be held responsible for paying the remaining balance owed for the project to Polk Marketing, LLC.

Privacy & Security

Polk Marketing, LLC. agrees to not reveal any sensitive or private information provided for the completion of the project. Polk Marketing, LLC. agrees not to share any usernames, passwords, codes, or any other private credentials in regards to anything relating to the project.

Topic Limitations

Polk Marketing, LLC. will not design, build, create, or start on a project or add content to a project regarding the topics of religious beliefs, political views, sexual orientation, ethnicity & race, pornography, nudity or any other topic Polk Marketing, LLC. decides to avoid.

Website ADA Compliance & Liability

Polk Marketing, LLC. is not required to build, develop, design, create, edit, or alter a website to make it ADA compliant. If one wishes to make their website ADA compliant it must be requested and will be an additional fee. Polk Marketing, LLC. is not liable for a client being sued, legal fees, or any cost or fees for a website not being ADA compliant whether the website was built, designed, developed, created, edited, or altered by Polk Marketing, LLC. or not.

Liability

If the client makes or attempts to make any changes to the project and causes any issue to occur, then Polk Marketing, LLC. will not be held liable. Once the project is completed and is given to the client, Polk Marketing, LLC. will not be liable for any issues that occur to the project from that point forward. Polk Marketing, LLC. is not responsible for the Google ranking of the project, the amount of traffic to the project, or the amount of sales generated from the project. Polk Marketing, LLC. is only responsible for the initial design and development of the project.

Final Statements

Once the client begins receiving a service from Polk Marketing, LLC. they agree to the statements made in this "Terms of Service" and are in effect immediately.